Watch the video & complete the table of how to complaint.

Link to the video: [https://youtu.be/Pt8y8fJr6qA](https://youtu.be/Pt8y8fJr6qA%20%20)

 Questions - Answers

1. Step 1 -

2. Step 2 -

3. Step 3 -

4. Step 4 -

5. What is BBB? -